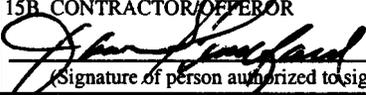


AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT				1. CONTRACT ID CODE	PAGE OF PAGES 1 28	
2. AMENDMENT/MODIFICATION NO. P00099		3. EFFECTIVE DATE 28-Jan-2003	4. REQUISITION/PURCHASE REQ. NO.	5. PROJECT NO.(If applicable)		
6. ISSUED BY 45 CONS/LGCZR 1201 EDWARD H. WHITE II ST. PATRICK AFB FL 32925-3237		CODE FA2521	7. ADMINISTERED BY (If other than item 6) CODE See Item 6			
8. NAME AND ADDRESS OF CONTRACTOR (No., Street, County, State and Zip Code) COMPUTER SCIENCES RAYTHEON 1201 EDWARD H. WHITE II ST PATRICK AFB FL 32925-0127				9A. AMENDMENT OF SOLICITATION NO.		
				9B. DATED (SEE ITEM 11)		
				X	10A. MOD. OF CONTRACT/ORDER NO. F08650-00-C-0005	
				X	10B. DATED (SEE ITEM 13) 06-Mar-2001	
CODE ODN90		FACILITY CODE				
11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS						
<input type="checkbox"/> The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offer <input type="checkbox"/> is extended, <input type="checkbox"/> is not extended. Offer must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended by one of the following methods: (a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.						
12. ACCOUNTING AND APPROPRIATION DATA (If required)						
13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.						
A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.						
B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(B).						
C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:						
X D. OTHER (Specify type of modification and authority) MUTUAL AGREEMENT OF THE PARTIES						
E. IMPORTANT: Contractor <input type="checkbox"/> is not, <input checked="" type="checkbox"/> is required to sign this document and return <u>1</u> copies to the issuing office.						
14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.) SEE PAGE TWO POC: Kevin M. Jans Ph: 321.494-2764 E-mail: kevin.jans@patrick.af.mil						
Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.						
15A. NAME AND TITLE OF SIGNER (Type or print) James Shackelford, Sr. Contracts Manager			16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) DON E. GRAHAM, Contracting Officer			
15B. CONTRACTOR/OFFEROR  (Signature of person authorized to sign)		15C. DATE SIGNED 1/27/03	16B. UNITED STATES OF AMERICA BY  (Signature of Contracting Officer)		16C. DATE SIGNED 1/27/03	

STANDARD FORM 30(continued)

A. The purpose of this bilateral modification is to:

1. Incorporate Contract Change Proposal (CCP) 03-119, dated 17 Jan 02, which revises Attachment 1 - Statement of Work (SOW) paragraph 1.8.6.17 and establishes SOW paragraph 1.8.9.4.
2. Incorporate a revised Award Fee Plan, entitled "Attachment 4 – Award Fee Plan, Revision 1", dated 5 Nov 02.

All changes are denoted by a vertical line in the right margin.

B. Section J:

1. Section J - Attachment 1 – Statement of Work Pages 21 and 22 are superseded and hereby replaced with Attachment 1-Pages 21 and 22 marked "Modification P00099."
2. Section J - Attachment 4 – Award Fee Plan is hereby replaced in its entirety by Attachment 4 – Award Fee Plan, Revision 1, dated 5 Nov 02 and marked "Modification P00099."

C. All other contract terms and conditions remain unchanged.

D. Release of Claims: In consideration of the modification agreed herein as complete and equitable adjustment for CCP 03-119, dated 17 January 03. The contractor releases the government from any and all liability under this contract for further equitable adjustment attributable to such facts or circumstances giving rise to the reference proposal.

//////////////////////////////////////LAST ITEM//////////////////////////////////////

- 1.8.6.4 Perform postlaunch inspections at launch complexes for damages sustained by communications equipment and facilities and initiate corrective action to repair or replace the damage.
- 1.8.6.5 Operate and maintain closed circuit television (CCTV), Cape Cable Television Distribution System (CCTDS) and data transport systems equipment to support scheduled operations. Maintain communications distribution system through the MDF but not beyond the demarcation block at LO&SC facilities.
- 1.8.6.6 Operate and maintain ER video transmission and CCTV/CCTDS systems including video cameras, monitors, recorders, patching, test facilities, wideband amplifiers, equalizers, and transmission "treatment" equipment, as applicable. Install selected CCTDS throughout CCAFS, as required.
- 1.8.6.7 Patch and Test. Operate the communication control and technical areas to ensure assets are available to support scheduled operations.
- 1.8.6.8 Manage and control circuit patching, switching, transmission treatment and terminal equipment, operating consoles, and cordless switchboards to provide reliable communications to users.
- 1.8.6.9 Maintain AF Forms 2586, process Bell South circuit orders, maintain CCAS long-line leased communication circuit folders including Feeder Request for Service and in-effect reports, manage the database, maintain circuit outage reports, verify downtime, verify facility link data for Antigua, and initiate Space Shuttle circuit requests for service.
- 1.8.6.10 Maintain the cryptologic equipment for the ER.
- 1.8.6.11 Maintain the RSVV and all mobile production equipment. Maintain communications between the UCS and the TVOC.
- 1.8.6.12 Operate and maintain communications satellite terminal equipment at JDMTA and CCAS. Request air-to-ground satellite circuits.
- 1.8.6.13 In LO&SC facilities, maintain 45 SW LAN end instruments, GCCS, COMSEC support equipment, and pad safety consoles. Maintain only 45 SW LAN end instruments in Bldgs 60705 and 60709.
- 1.8.6.14 Schedule operating times to control RF emanations originating from the ER and KSC. Deconflict frequencies to ensure bandwidths do not overlap. Report all incidents of electromagnetic interference. [ADPL A233A]
- 1.8.6.15 Serve as POC for RF environmental control at CCAS for protection of payloads from RF exposure during prelaunch processing.
- 1.8.6.16 Maintain a daily frequency schedule to ensure an interference-free RF environment in support of Range operations. [ADPL A233A]
- 1.8.6.17 Operate and maintain HF, VHF, UHF and microwave transmitters and receivers and associated devices including Doppler correction units, voice control units, multicouplers, multiplex equipment, air and ground radio equipment to provide the necessary air and ground point-to-point communications as required for operations.
- 1.8.6.18 Provide 24-hour-a-day, 7-day-a-week manned communications control operation and on-call maintenance of US Navy-provided UHF/VHF equipment located at CCAS.

1.8.7 Communications (MXB)

Perform organizational maintenance and DLM on all ER HF and VHF/UHF antenna microwave systems.

- 1.8.7.1 Perform DLM annually or as directed by applicable Technical Orders or manufacturers' maintenance manuals.
- 1.8.7.2 Provide survey, design, engineering, drafting, and installation services for PAW/TOPS and Green Phone systems.
- 1.8.7.3 Perform depot-level repair on PAW/TOPS and Green Phones.
- 1.8.7.4 Install copper and fiber optics communications cable on the ER. Install inner ducts, when required, in support of fiber-optic cable installations. Clean and repair ducts as needed during any cable installation.
- 1.8.7.5 Open, seal, and repair lead-sheath communications cables and tone and tag paper-insulated cable pairs, ranging from 6-pair to 1,800-pair. Splice wideband video cable, ranging from 4-pair to 36-pair. Repair

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plastic sheath-filled cables to include universal color codes for communications cables ranging from 6-pair to 3,600-pair.

1.8.7.6 Expand the backbone cable plant as necessary.

1.8.8 Communications Support—Antigua AS

Operate and maintain communications at Antigua AS to include the administrative telephone element, intercom (PAW/TOPS), and VHF, UHF, and SATCOM equipment. Request air-to-ground satellite circuits.

1.8.8.1 Manage and perform organic (level-1 maintenance on the Land Mobile Radio (LMR) system.

1.8.9 Communications Support—Ascension AAF

Operate and maintain communications instrumentation at Ascension AAF to ensure a reliable and capable support element for operations and daily activity.

1.8.9.1 Operate and maintain the Global High Frequency system and Weather Intercept Facility in Mode 1, 24 hours a day, 7 days a week.

1.8.9.2 Request air-to-ground satellite circuits. Manage and perform organic (level-1) maintenance on the Land Mobile Radio (LMR) system.

1.8.9.3 Operate and maintain Contingency Bent Pipe Communications satellite terminal equipment.

1.8.9.4 Operate and maintain Air Traffic Control and Landing Systems (ATCALS). (e.g. VORTAC, low-frequency navigation beacons, and related air-ground radio)

1.8.10 Naval Ordnance Test Unit (NOTU)

Operate and maintain communication systems within Navy-designated areas at CCAS to support scheduled operations.

1.8.10.1 Operate and maintain cable plant at Complex 46, Navy TOF, Hangars AP, AQ, and Z, and GTB and all associated intercommunications, public address, aural warning, and CCTV systems.

1.8.10.1.1 Provide operational checks on communications equipment installed in the Navy area.

1.8.10.1.2 Perform periodic tests to ensure operational readiness of equipment and circuits.

1.8.10.1.3 Process defective modules and components for vendor repair and ensure a spare-parts inventory while maintaining custodial accountability of hardware, spares, and test equipment.

1.8.10.1.4 Operational checks shall be performed as follows: (a) perform routine operational checks 5 days a week with daily keying and on-call maintenance service within 4 hours and (b) perform critical operational checks 7 days a week, with daily keying and on-call maintenance within 4 hours. Critical periods start with the beginning of each CET and DASO operation until end of exercise plus 5 days.

1.8.10.1.5 Perform operational checks at the TOF during the Critical COMSEC support period including the 24-hour period after launch. Perform routine operational COMSEC support 24 hours a day, 5 days a week. Perform daily keying.

1.8.10.1.6 Perform COMSEC at the GTB during the critical periods that include the 5 hours on F-2, F-1, and launch day from T-1 hour to T+4 hours. Perform keying as required. Maintain routine operational COMSEC services 5 days a week, 8 hours a day, 0730L-1615L. Perform keying as required. Provide maintenance service available on-site during scheduled critical periods. Perform on-call maintenance service within 4 hours.

1.8.10.1.7 Provide management, keying, and COMSEC custodial service for STU-III and KOI-18 key fill operation equipment installed at the Navy contractor IEC/FTSS office and the Navy contractor office trailer at JDMTA.

1.8.11 AFRL Ionospheric Scintillation Monitoring—Ascension AAF

Operate and maintain the AFRL Scintillation Data Recording System at Ascension 8 hours a day, 5 days a week.

1.8.11.1 Perform daily system calibrations.

1.8.11.2 Prepare and mail data files and strip chart recordings per customer and operational instructions.

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ATTACHMENT 4

AWARD FEE PLAN

This attachment, including cover page, consists of 24 pages.

**Revision 1,
5 November 02**

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F08650-00-C-0005
Page J-5**

RANGE TECHNICAL SERVICES
AWARD FEE PLAN

Modification P00099
F08650-00-C-0005
Sect J - Attach 4 - Page 1

Award Fee Plan
Range Technical Services Contract

CONCUR:
Award Review Board Chairman

Robert C. Fore 9 Dec 02
Executive Technical Director

CONCUR:
Contracting Officer

Don E. Graham 9 Dec 02
45th Contracting Squadron

APPROVED:
Fee Determining Official

[Signature] 8 Dec 03
Commander
45 SW/CC

**RANGE TECHNICAL SERVICES CONTRACT
AWARD FEE PLAN**

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Award Fee Plan

1. Introduction

a. This Award Fee Plan is the basis for the Government's evaluation of the Contractor's performance on the Range Technical Services Contract (RTSC). The purpose of the plan is to outline the process and criteria used to present an integrated assessment of the Contractor's performance to the Fee Determining Official (FDO). The specific criteria and procedures used to assess Contractor performance and to determine the amount of award fee earned are described herein.

b. In this Cost Plus Award Fee (CPAF) contract, the Contractor will receive up to 50 percent of the award fee for meeting Statement of Work (SOW) requirements ("Satisfactory" performance) but, award fee for over 50 percent must be earned by exceeding SOW requirements in areas specified in the award fee criteria. An "Unsatisfactory" technical rating in any area will render the Contractor ineligible to receive award fee in that area.

c. Before an evaluation period is started, the Government may, with FDO approval, unilaterally modify the applicable criteria or place more or less emphasis on a particular evaluation area. The Contractor will be notified of these changes in writing by the Contracting Officer (CO) prior to the start of the applicable period and the attachments to this plan will be modified accordingly. Unless the CO gives the Contractor specific written notice of any changes to evaluation areas 15 days prior to the start of a new evaluation period, the same Award Fee areas, criteria and weights listed for the preceding period will be used in subsequent periods.

2. Award Fee Process

This process normally consists of the following steps:

a. **Award Fee Monitors (AFM).** The designated AFMs evaluate the Contractor's performance in the key areas of the award fee criteria. Evaluators or specialists assigned to key performance areas can be designated as AFMs. Other government personnel may also be designated as AFMs.

b. **Award Fee Review Board (AFRB).** The AFRB assembles AFM input and produces an award fee report supporting a recommendation of award fee to the Fee Determination Official (FDO). The AFRB recommendation to the FDO will be made within three (3) weeks following the close of an evaluation period.

c. **Award fee determination by the FDO.** This determination will be made within one (1) week following the AFRB recommendation. An evaluation letter will be provided to the Contractor which states the amount of the award fee earned and any areas requiring improvement.

d. **Contractual action by the CO to implement the FDO determination.** Such action will be completed within two weeks after written notification from the FDO of the award fee determination.

Contractor receipt of the contract modification will constitute formal notification of the amount of award fee earned.

3. Organization Responsibilities

a. The FDO, 45th Space Wing (45 SW) Commander, will unilaterally determine the amount of award fee to be granted. The FDO will review the recommendation and presentation from the AFRB Chairman, and consider all appropriate data in making the award fee determination. The AFRB is established by the FDO to assist in formulating award fee determinations. Award fee determinations are normally made by the process outlined in paragraph 2 of this plan.

b. The AFRB members (Attachment 1) are approved by the FDO. The Executive Technical Director will chair the AFRB. In the event that the AFRB Chairperson is unavailable, the Alternate Chairperson will preside over the AFRB with the same authority and responsibility as the AFRB Chairperson. The AFRB will convene at the direction of the chairperson and consider the following information submitted by the following sources to make an award fee presentation to the FDO:

(1) Initial evaluations submitted by designated AFMs.

(2) Assessments or inputs from other sources (e.g. Defense Contract Management Command (DCMC), Defense Contract Audit Agency (DCAA), General Accounting Office (GAO), and Inspector General (IG), etc.) as considered appropriate by the AFRB.

(3) The Contractor shall submit a written self-assessment (limited to 10 pages) to the chairperson of the AFRB through the Program Manager (PM) for each evaluation period under consideration no later than five days following the close of an evaluation period. The Contractor may be requested by the PM to present such self-assessment orally to the AFRB members immediately prior to the formal AFRB meeting. Interim self-assessments in conjunction with interim government letters of evaluation are also encouraged. The AFRB members will have an equal vote and shall vote individually on each performance rating area after receiving the Program Manager's presentation and reviewing all available information.

c. The award fee recorder is responsible for coordinating award fee administrative actions. The recorder (or the CO if acting as the recorder) will implement award fee process actions. This includes:

(1) Receiving and consolidating evaluation inputs from all sources.

(2) Recording the proceedings of the AFRB and FDO deliberations.

(3) Requesting the Contractor's written assessment and scheduling his briefing and debriefing.

(4) Ensuring compliance with award fee milestones.

(5) Other actions as required to ensure the smooth operation of the award fee process.

d. AFMs designated by the AFRB chairperson will evaluate the Contractor's performance. They will maintain a continuous written record of the Contractor's performance. The AFMs should consider the quality assurance surveillance reports and other documentation when producing a separate document for reporting award fee evaluations. They should note those instances in which the Contractor's performance is considered to be more or less than satisfactory. Each AFM should maintain records on correspondence, reports, data items, meetings, and conversations, which demonstrate the Contractor's day-to-day performance of the contract. At the midpoint and upon completion of each evaluation period, AFMs should provide specific comments concerning the Contractor's strong and weak performance during the award fee period under consideration. AFMs should include any comments relative to other areas for which they are not responsible but have observed. Each AFM should obtain inputs from other sources (quality assurance documentation) to outline a complete picture of Contractor performance.

e. Based upon these evaluations, award fee inputs will be categorized as Unsatisfactory, Satisfactory, Good, Very Good, Excellent, or Not Observed. AFMs must identify strengths and weaknesses supporting all ratings. Within five (5) working days following each award fee period, the award fee reports from AFMs will be forward to the award fee recorder. The award fee reports will include a recommended award fee percentage. The reports will be formatted in accordance with Appendix 2.

4. Fee Allocations by Evaluation Period

The award fee earned will be determined at the completion of each evaluation period. Any portion of award fee not awarded for an evaluation period is not transferable to another evaluation period. The award fee allocation schedule is as follows:

<u>Evaluation Number</u>	<u>Evaluation Period</u>	<u>Associated Award Fee CLINs</u>
1	01 Apr 00 – 31 Aug 00	0009AA, AC, AE, AG, and AJ
2	01 Sep 00 – 30 Sep 00	0009AB, AD, AF, AH, and AK
2	01 Oct 00 – 28 Feb 01	1009AA, AD, AG, AK, AN, and AR
3	01 Mar 01 – 31 Aug 01	1009AB, AE, AH, AL, AP, and AS
4	01 Sep 01 – 30 Sep 01	1009AC, AF, AJ, AM, AQ, and AT
4	01 Oct 01 – 28 Feb 02	2009AA, AD, AG, AK, AN, and AR
5	01 Mar 02 – 31 Aug 02	2009AB, AE, AH, AL, AP, and AS
6	01 Sep 02 – 30 Sep 02	2009AC, AF, AJ, AM, AQ, and AT
6	01 Oct 02 – 28 Feb 03	3009AA, AD, AG, AK, AN, and AR
7	01 Mar 03 – 31 Aug 03	3009AB, AE, AH, AL, AP, and AS
8	01 Sep 03 – 30 Sep 03	3009AC, AF, AJ, AM, AQ, and AT
8	01 Oct 03 – 28 Feb 04	4009AA, AD, AG, AK, AN, and AR
9	01 Mar 04 – 31 Aug 04	4009AB, AE, AH, AL, AP, and AS
10	01 Sep 04 – 30 Sep 04	4009AC, AF, AJ, AM, AQ, and AT
10	01 Oct 04 – 28 Feb 05	5009AA, AD, AG, AK, AN, and AR
11	01 Mar 05 – 31 Aug 05	5009AB, AE, AH, AL, AP, and AS
12	01 Sep 05 – 30 Sep 05	5009AC, AF, AJ, AM, AQ, and AT
12	01 Oct 05 – 28 Feb 06	6009AA, AD, AG, AK, AN, and AR

13
14

01 Mar 06 – 31 Aug 06
01 Sep 06 – 30 Sep 06

6009AB, AE, AH, AL, AP, and AS
6009AC, AF, AJ, AM, AQ, and AT

NOTE: Award Fee available for each evaluation period can be found in Schedule B.

5. Performance Areas, Weights, Criteria, Standards and Ratings

a. Weighing for each performance area is as specified below. The award fee recommendation will be determined using the below performance areas and the attached Award Fee criteria. (See Appendix 3)

NOTE: The Contractor's demonstrated performance will be measured against the performance standards and metrics to balance subjective assessments with objective considerations.

<u>Performance Area</u>	<u>Weighing</u>
Range and Technical Systems	35%
Program Management	25%
Facilities and Support Services	20%
Associate Contractor Agreements Support	10%
Quality Assurance Program	10%
Total	100%

b. The Contractor may earn an award fee by achieving a level of effectiveness in accordance with the award fee standards set forth below.

Award Fee Standard	Evaluated Point Range	Percent of Award Fee Ratings
Excellent	91-100	91% - 100%
Very Good	76-90	76%-90%
Good	51-75	51%-75%
Satisfactory	21-50	1%-50%
Unsatisfactory	1-20	No Award Fee

6. Interim Letters

The PM will submit an interim letter to the Contractor at approximately the mid-point of an evaluation period addressing both positive and negative performance and defining areas requiring improvement.

7. Award Fee Integrity

The award fee process is recognized to be subjective in nature, but every effort will be made to ensure fairness. The written records of the AFMs, the inputs from other pertinent sources, and the

Contractor's self-assessment provides the checks and balances necessary to ensure award fee integrity.

8. Termination for Convenience

In the event of termination of this Contractor for convenience, the award fee period in which termination occurs shall end and the award fee process shall be implemented as if the period had been completed. The Government will evaluate the Contractor's performance for the period in which the termination occurs and the amount of award fee will be prorated, based upon the amount of work completed as determined by the CO. In the event of a termination for default, the award fee is payable only to the extent earned through the last period prior to termination.

APPENDIX 1 - AWARD FEE REVIEW BOARD MEMBERS

Chairperson:

Executive Technical Director, 45SW/TD

Alternate Chairperson:

Chief, O&M Management Flight, 45 RMS/RMSO

Members:

Program Manager (45 RMS/RMSO)
Quality Assurance (45 RMS/RMQ)
Contracting Officer (45 CONS/LGCXC)
Program Representative (45 OG/CD)
Program Representative (45 SPTG/CD)
Program Representative (45 MXG/CD)
Program Representative (45 CPTS)
SMC/CW

Non-Voting Members:

Judge Advocate (45 SW/JA) or designee – Advisor
Commander, 45 CONS/CC or designee – Advisor
45 RMS/RMSO – Recorder

APPENDIX 2 - CRITERIA WEIGHTING

<u>Performance Criteria</u>	<u>Rating</u>	<u>Weighting*</u>		<u>Weighted Rating</u>
Range and Technical Systems	_____X	.35	=	_____
Program Management	_____X	.25	=	_____
Facilities and Support Services	_____X	.20	=	_____
Associate Contractor Agreement Sprt	_____X	.10	=	_____
Quality Assurance Program	_____X	.10	=	_____
TOTAL WEIGHTED RATING =				_____

AWARD FEE AVAILABLE FOR THIS PERIOD: \$_____

AMOUNT OF AWARD FEE RECOMMENDED FOR PAYMENT: \$_____

*These weighting values will be utilized to place emphasis on certain areas of the Contractor's operations.

APPENDIX 3– AWARD FEE CRITERIA

RANGE AND TECHNICAL SYSTEMS

EXCELLENT

- 1. Demonstrates a high degree of initiative in reducing cost without impacting performance of O&M support and tasks.**
- 2. Planning, scheduling, and coordination are accomplished in an exceptional manner and demonstrate innovative solutions to complex problems, resulting in optimum support.**
- 3. Inventories are kept at a minimum. Materials are received neither too early nor too late, are balanced to requirements, and are in excellent repair.**
- 4. Reference documents, procedures, logs and records reflect the highest maintenance standards. Review of documentation specifically details corrections or changes that result in optimum wing support and effectiveness.**
- 5. Organization and execution of scheduled missions is superior.**
- 6. Contingency plans/implementation are superior in quality and execution.**
- 7. Instrumentation techniques and data recording are superior in execution.**
- 8. For all major support systems/facilities, no unacceptable personnel shifts/mission support days are required due to operational errors and no valid customer complaints of any kind.**
- 9. Actively seeks out and solves problems to ensure systems are properly configured to support scheduled test or processing activities. Configuration problems or issues are identified in advance and resolved real-time to avoid schedule impacts. Implements innovative practices that produce efficiencies in cost and/or operation and superior mission support. Accomplishes accurate planning, scheduling, and coordination in an exceptional manner. Interfaces with users and range Contractors to promote early identification of conflicts and solutions to ensure a conflict-free range schedule.**
- 10. Supports all working groups and meetings in an outstanding manner. Presentation material always top quality. Agendas and minutes extremely detailed to accurately document program requirements and decisions.**
- 11. Provides optimum communication/networks support. Requirements are aggressively identified and worked. Through innovative and exceptional work effort, all shortfalls are satisfied to accomplish all mission requirements. Submits program documentation prior to the required date while taking the initiative to quickly provide detailed data in response to Government concerns or questions.**

12. Technical and logistic support is exceptional and demonstrates innovative solutions, great technical expertise, and exemplary dedication to the mission.

13. Takes initiative in (program) turnover activities. Identifies and recommends solutions to potential turnover problems before they impact schedule or interrupt ongoing operations, maintenance or support. Proposes ideas/concepts that accelerate turnover schedules.

14. Proactively team with the developer to identify O&M problems/issues early during the development phase of new and/or modified systems and suggest useful mitigation strategies. Uses a systematic approach to support this activity. Proposes ideas that provide savings in program cost and schedule.

VERY GOOD

1. Performance of O&M supports tasks identified in the SOW shows initiative and cost-effective management.

2. Planning, scheduling, or coordination deficiencies are anticipated and corrected well ahead of impact to program.

3. Program review and update of support items incorporates state-of-the-art technology and innovative concepts and procedures.

4. Recurring reports, data items and briefings consider the total 45 SW system requirement, require no resubmissions or corrections and enhance mission objectives.

5. Organization and execution of scheduled missions consistently more than adequate.

6. Contingency plans/implementation consistently more than adequate.

7. Instrumentation techniques and data recording consistently more than adequate.

8. For all major support systems/facilities, a total of one unacceptable shift/mission support days due to operational errors or no more than one minor valid customer complaint.

9. Mission Configuration: Operates systems properly to support scheduled test or processing activities. Configuration problems or issues are identified in advance and resolved real-time to avoid schedule impacts. Anticipates and identifies deficiencies in planning, scheduling, and coordination to avoid impacts to support requirements. Immediately responds to Program Manager needs to ensure operation requirements are satisfied.

10. Supports all working groups and meetings. Responds to last minute changes in scheduled working groups and meetings.

11. Completely understands and supports all communication/network operations. Communication/network requirement shortfalls are identified in real-time to ensure prompt resolution to avoid any mission impacts. Communication documents reflect latest changes and are accurate. Initiates and demonstrates an effective plan for rapid dissemination of last minute

changes to range documentation to ensure program support satisfies range requirements.

12. Technical and logistics support accomplishes unique and short lead-time tasks and all technical requirements.

13. Develops efficient turnover approach, works closely with other range contractors, ensures minimal interruption to ongoing operations, with limited government involvement or intervention necessary.

14. Identifies O&M problems/issues at earliest opportunity during the development phase of new and/or modified systems and suggests useful mitigation strategies. Uses a systematic approach to support this activity.

GOOD

1. Performance of O&M support tasks identified in the SOW are timely and efficient.

2. Planning, scheduling, or coordination deficiencies are rare and have negligible impact on maintenance management.

3. Develops solutions to material shortages, equipment breakdown and utility outages to ensure minimum mission impact.

4. Ease of access and usability of required reference documents, etc., enhance mission accomplishment.

5. Organization and execution of scheduled missions adequate.

6. Contingency plans/implementation generally adequate.

7. Instrumentation, techniques and data recording adequate.

8. For all major support systems/facilities, a total of one unacceptable shift/mission support days due to operational errors and one minor valid customer complaint.

9. Configures service systems properly to support all operations. Quickly responds to schedule changes to support operational requirements.

10. Completely supports working groups and meetings. Presentation material and minutes are accurate and timely.

11. Provides complete support for all communication/networks operations. Effectively evaluates requirements and ensures requirements are satisfied or shortfalls quickly identified. Communication documents reflect latest changes.

12. Technical and logistic support is responsive enough to satisfy almost all support requirements.

13. Develops turnover process which executes activities in accordance with established plans and with minimal impact to program schedule.

14. Identifies O&M problems/issues at earliest opportunity during the development phase of new and/or modified systems. Uses a systematic approach to support this activity.

SATISFACTORY

1. Performs services and tasks, as identified in the SOW, in an acceptable manner.

2. Planning, scheduling, or coordination are accomplished with minimal impact to maintenance management.

3. Inventories are usually balanced, long-lead requirements anticipated and material and equipment available when requested.

4. Required reference documents, program documents, operating procedures, support logs, calibration records, etc., are available, current and accurate.

5. Organization and execution of scheduled missions marginal too adequate.

6. Some contingency plans/implementations contain minor flaws.

7. Instrumentation techniques and data recording marginal to adequate.

8. For all major support systems/facilities, a total of more than one but less than two unacceptable shifts/mission support days due to operational errors and one significant valid customer complaint.

9. Systems are properly configured and operated to support the scheduled operation.

10. Supports all working groups and meetings. Acceptable presentation material, agendas, and minutes.

11. Provides adequate support for communication/networks operations. Effectively evaluates communication and network requirements. Accurately documents requirements.

12. Provides flexible, adaptable, and accurate, technical and logistics support that is responsive to unique or short lead-time tasks and accomplishes most critical tasks.

13. Develops turnover process that executes activities in an acceptable manner.

14. Identifies O&M problems/issues during the development phase of new and/or modified systems

UNSATISFACTORY (APPLIES FOR ALL THE ABOVE)

Fails to meet minimum contractual requirements.

PROGRAM MANAGEMENT

EXCELLENT

- 1. Financial reporting is clear and accurate. Problems and/or trends are addressed thoroughly. Recommendations for correcting adverse problems/trends are presented.**
- 2. Funds and resources are optimally used to provide the maximum benefit for the funds and resources available. Documented savings are apparent.**
- 3. Consistently anticipates possible sources of cost growth and identifies ways to avoid potential cost problems. Proposes to the Government Program Office innovative and cost effective approaches to problems.**
- 4. Cost management system automatically identifies problem areas and implements solutions to maintain cost and manpower growth levels at or below the negotiated levels. No support or redirection is required by the Government to control cost growth.**
- 5. Consistently submits high quality cost forecasts. Prepares and develops comprehensive, clear impact data which provides correlation with cost performance reports and permits early identification of problem areas. Firm Fixed Price Launch commitment cost estimates are within 2% of the actual cost. Cost variances are fully explained and recovered without impact to program goals.**
- 6. Resources are scheduled/committed in a highly effective manner to achieve balanced use and optimal scheduling of 45th SW assets. The Contractor aggressively works to achieve balanced use of resources.**
- 7. Tasks are completed in a satisfactory manner 95-100 percent of the time.**
- 8. Contractor aggressively adheres to the contract's terms and conditions, and immediately implements all changes to contract terms and conditions showing total understanding of the requirement.**
- 9. Proposals for contract modifications are always on time, and often ahead of schedule. Proposals reflect highest professional standards.**
- 10. Provides access or hardcopy delivery of data items ahead of schedule to the benefit of the Government. Data items are detailed and quality exceeds expectations. Leverages information technology and maximizes electronic dissemination of contract data to the benefit of the Government. Content of data items is highly effective in supporting requirements.**
- 11. Exceeds small business sub-contracting requirements with maximum utilization of small disadvantaged, women owned, and HUBZone small businesses with sophistication in work contracted to small business.**

12. Outstanding security and safety support. No security and safety violations. Continually improves security and safety programs. Continues to be totally responsive and flexible to satisfy program requirements real-time.

13. Communications and working relationship with all organizations and contractors are handled professionally and expeditiously, and rapport is of the highest level.

VERY GOOD

1. Financial reporting is timely, clear and accurate. Problems and/or trends are addressed thoroughly.

2. Funds and resources are always used in a cost-effective manner. No resource management problems.

3. Anticipates possible sources of cost growth and identify ways to avoid potential cost problems. Proposes to the Government Program Office innovative and cost effective approaches to problems.

4. Cost management system automatically identifies problem areas and implements solutions to maintain cost and manpower growth levels at or below the negotiated levels. Little support or redirection is required by the Government to control cost growth.

5. Submits high quality cost forecasts. Prepares and develops impact data which provides correlation with cost performance reports and permits early identification of problem areas. Firm Fixed Price Launch commitments cost estimates are within 3% of the actual cost. Cost variances are recovered without impact to program goals.

6. Resources are scheduled/committed in an effective manner and provide for close to balanced use and optimal scheduling of 45th SW assets. Some resources are not used to full capacity even though mission submittals request their support; however, the Contractor demonstrates high initiative to identify remedies to achieve balanced use of resources.

7. Tasks are completed in a satisfactory manner 90-95 percent of the time.

8. Maintains strict compliance with contract terms and conditions; implementation of changes are made within a reasonable time without impact to overall performance.

9. Rarely late with proposals for contract modifications. Proposals reflect professional standards.

10. Provides access or hardcopy delivery of data items ahead of schedule to the benefit of the Government with good quality and detail. Contents of data items are effective in supporting 45th Space Wing requirements.

11. Exceeds small business sub-contracting requirements by extensively using small disadvantaged, women owned, and HUBZone small businesses with some sophisticated work contracted to small business.

12. Optimum security and safety program. No security and safety infractions. Programs are flexible and responsive to program requirements. Training records are current, accurate, and easily accessible to authorized personnel.

13. Communications and working relationship with all organizations and contractors are handled professionally with no Government intervention required.

GOOD

1. Financial reporting is timely, clear and accurate. Problems and/or trends are addressed.

2. Funds and resources are generally used in a cost-effective manner. No major resource management problems apparent.

3. Cost data is consistent, logical, and based on program requirements. Variations between cost elements and requirements affecting the variations are explained with substantial clarity.

4. Takes measures to avoid cost growth. Contractor recognizes where cost growth may be occurring and provides timely, well-documented corrective actions or justification of problems that require additional resources to the Government Program Office.

5. Cost reports are submitted with full traceability within and between reports. Adjustments are fully and clearly explained. Firm Fixed Price Launch commitments cost estimates are within 4% of the actual cost.

6. Resources are scheduled/committed in a thorough and timely manner. Range objectives are met by an optimal schedule but the use of several resources is less than their capacity. The Contractor demonstrates moderate initiative to improve the balanced use of resources.

7. Tasks are completed in a satisfactory manner 85-90 percent of the time.

8. Complies with all terms and conditions of the contract; implements changes in a manner that does not adversely affect general performance.

9. Justification of Contractor-controlled delays in proposal submissions was appropriate and timely. Proposals have no significant errors.

10. Provides access and hardcopy delivery of data items on time, accurately, completely, and in clear detail.

11. Somewhat exceeds small business sub-contracting requirements and enhances the use of small disadvantaged, women owned, and HUBZone small businesses.

12. Aggressive security and safety program. Security and safety program supports all requirements in a timely manner. Records are up to date and accurate.

13. Communications and working relationships with all organizations and contractors are adequate with minor complaints with no Government intervention required.

SATISFACTORY

- 1. Financial reporting is timely and accurate. No significant analysis of problems and/or trends.**
- 2. Funds and resources are sometimes used inefficiently in pursuing program goals. Occasional minor resource management problems.**
- 3. Cost variances are identified early and plan for recovery revised, reported and implemented.**
- 4. Funds requirement data are projected accurately and clearly and are received in a timely manner.**
- 5. All cost reports are clear and reconciled to a common database. Firm Fixed Price Launch commitments cost estimates are within 5% of the actual cost.**
- 6. Resources are scheduled/committed in a timely manner. Schedules meet the test objectives; however, mission support requests are not scheduled due to equipment/system (under the Contractor's control) non-availability.**
- 7. Tasks are completed in a satisfactory manner 80-85 percent of the time.**
- 8. Adequately meets terms and conditions of contract; however, implementation of modifications are not always timely, or justifications for Contractor-controlled delays are not always appropriate.**
- 9. Some proposals are submitted late with minor errors.**
- 10. Provides access or hardcopy delivery of data items on time, accurately and completely.**
- 11. Meets basic contractual requirements for Small Business Sub Contracting.**
- 12. Security and safety program is complete and without significant, preventable violations. Provides competent training and complete training records.**
- 13. Communications and working relationships with all organizations and contractors are adequate with minor complaints and minimal government intervention required to resolve issues.**

UNSATISFACTORY (APPLIES FOR ALL THE ABOVE)

Fails to meet contractual requirements.

FACILITIES AND SUPPORT SERVICES

EXCELLENT

1. Demonstrates a high degree of initiative in reducing cost without impacting performance when performing facility and support tasks in the SOW.
2. Inspections are conducted ahead of schedule and result in recommendations for changes in maintenance or operational procedures.
3. Planning, scheduling, and coordination are accomplished in an exceptional manner and demonstrate innovative solutions to complex problems, resulting in optimum support.
4. Inventories are kept at a minimum. Materials are received neither too early nor too late, balanced to requirements, and in excellent repair.
5. Appearance of Contractor work areas and facilities is excellent.
6. Cost avoidance initiatives are implemented which will result in minimizing the cost of maintenance while maintaining an excellent level of performance.

VERY GOOD

1. Performance of facility and support tasks identified in the SOW shows initiative and cost-effective management.
2. Inspections are usually conducted ahead of schedule and trends are quickly recognized and corrected.
3. Planning, scheduling, or coordination deficiencies are anticipated and corrected well ahead of impact to program.
4. Program review and update of support items incorporates state-of-the-art technology and innovative concepts and procedures.
5. Appearance of Contractor work areas and facilities is very good.
6. Cost reductions and/or cost avoidance initiatives are implemented which will result in minimizing the cost of maintenance while maintaining a very good level of performance.

GOOD

1. Performance of facility and support tasks identified in the SOW are timely and efficient.
2. Conducts inspections at the required frequency.

3. Planning, scheduling, or coordination deficiencies are rare and have negligible impact on maintenance management.
4. Develops solutions to material shortages, equipment breakdown and utility outages to ensure minimum mission impact.
5. Appearance of Contractor work areas and facilities is good.
6. Cost reductions and/or cost avoidance initiatives are implemented which will result in minimizing the cost of maintenance while maintaining a good level of performance.

SATISFACTORY

1. Performs services and tasks, as identified in the SOW, in an acceptable manner.
2. Conducts adequate inspections at the required frequency.
3. Planning, scheduling, or coordination are accomplished with minimal impact to maintenance management.
4. Inventories are usually balanced, long-lead requirements anticipated and material and equipment available when requested.
5. Appearance of Contractor work areas and facilities satisfactory.
6. Cost reductions and/or cost avoidance initiatives are implemented which will result in minimizing the cost of maintenance while maintaining a satisfactory level of performance.

UNSATISFACTORY (APPLIES FOR ALL THE ABOVE)

Fails to meet contractual requirements.

QUALITY ASSURANCE PROGRAM

EXCELLENT

- 1. Quality records are sufficient for demonstration of all quality requirements and effective operation of the quality management system.**
- 2. Corrective actions to Government cited nonconformances are totally implemented, and responses are provided before the established due date, unless an extension is requested and granted by the Government.**
- 3. Internal quality audits are planned, scheduled and performed at regular intervals and no audit is overdue.**
- 4. Exercises optimum management control. Minimal findings reported from Government audits that would adversely affect the mission.**

VERY GOOD

- 1. Quality records are sufficient to demonstrate that most quality requirements are achieved and verify operation of the quality management system.**
- 2. Corrective actions are usually implemented and responses are usually provided before Government cited nonconformances before the established due date, unless an extension is requested and granted by the Government.**
- 3. No more than one quality audit is overdue.**
- 4. Improvements to established systems are actively pursued to increase management effectiveness. Findings reported by Government quality assurance audits are minor and are corrected immediately.**

GOOD

- 1. Quality records are sufficient to demonstrate that some quality requirements are achieved and verify operation of the quality management system.**
- 2. No more than one nonconformance corrective action request to a Government cited nonconformance is rejected by the Government.**
- 3. No more than two quality audits are overdue.**
- 4. Continuous improvement programs are implemented. Accurate, detailed, and comprehensive quality records are maintained. Corrective actions are initiated and presented to Government representative before due date.**

SATISFACTORY

- 1. Quality records usually are sufficient to demonstrate that most quality requirements are achieved and usually verify operation of the quality management system.**
- 2. No more than two responses to nonconformance corrective action requests to Government cited nonconformances are rejected by the Government.**
- 3. No more than two Contractor internal quality audits are overdue.**
- 4. Policies, procedures, and written instructions are developed and implemented to ensure management control systems comply with contractual requirements. Corrective actions are initiated on findings reported by Government quality assurance audits.**

UNSATISFACTORY (APPLIES FOR ALL THE ABOVE)

Fails to meet contractual requirements.

ASSOCIATE CONTRACTOR AGREEMENTS SUPPORT

EXCELLENT

1. Planning, scheduling, and coordination are accomplished in an exceptional manner and demonstrate innovative solutions to working with the Associate Contractor Agreements, resulting in optimum support.
2. Communications and working relationship with all organizations and contractors are handled professionally and expeditiously, and rapport is of the highest level.

VERY GOOD

1. Planning, scheduling, or coordination deficiencies are anticipated and corrected well ahead of impact to program through the Associate Contractor Agreements.
2. Communications and working relationships with all organizations and contractors are handled professionally with no government involvement.

GOOD

1. Planning, scheduling, or coordination deficiencies are rare and have negligible impact to the program through the Associate Contractor Agreements.
2. Communications and working relationship with all organizations and contractors are adequate with minor complaints with no government involvement.

SATISFACTORY

1. Planning, scheduling, or coordination are accomplished with minimal impact to the program through the Associate Contractor Agreements.
2. Communications and working relationship with all organizations and contractors are adequate with minor complaints and minimal government involvement.

UNSATISFACTORY (APPLIES FOR ALL THE ABOVE)

Fails to meet contractual requirements.