

AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT

1. CONTRACT ID CODE
PAGE OF PAGES
1 | 8

2. AMENDMENT/MODIFICATION NO. P00095
3. EFFECTIVE DATE 01-Dec-2002
4. REQUISITION/PURCHASE REQ. NO.
5. PROJECT NO. (If applicable)

6. ISSUED BY CODE FA2521
45 CONS/LGCZR
1201 EDWARD H. WHITE II ST.
PATRICK AFB FL 32925-3237
7. ADMINISTERED BY (If other than item 6) CODE
See Item 6

8. NAME AND ADDRESS OF CONTRACTOR (No., Street, County, State and Zip Code)
COMPUTER SCIENCES RAYTHEON
1201 EDWARD H. WHITE II ST
PATRICK AFB FL 32925-0127
9A. AMENDMENT OF SOLICITATION NO.
9B. DATED (SEE ITEM 11)
X 10A. MOD. OF CONTRACT/ORDER NO. F08650-00-C-0005
10B. DATED (SEE ITEM 13)
X 06-Mar-2001
CODE 0DN90 FACILITY CODE

11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS
 The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offer is extended, is not extended.
Offer must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended by one of the following methods:
(a) By completing Items 8 and 15, and returning _____ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (If required)

13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS. IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.

A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A.
B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(B).
C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
X D. OTHER (Specify type of modification and authority) BILATERAL MUTUAL AGREEMENT OF THE PARTIES AND FAR 52-243-2

E. IMPORTANT: Contractor is not, is required to sign this document and return _____ copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)
POC: Celso Carbonell
Phone: 321-494-4498
email: celso.carbonell@patrick.af.mil

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Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print) James D. Shackelford, Sr. Contracts Manager
16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print) DON GRAHAM
15B. CONTRACTOR/OFFEROR [Signature]
15C. DATE SIGNED 12/20/02
16B. UNITED STATES OF AMERICA BY [Signature]
16C. DATE SIGNED 12/20/02

SECTION SF 30 BLOCK 14 CONTINUATION PAGE

STANDARD FORM 30(continued)

A. The purpose of this bilateral, no cost modification is to: Incorporate Contract Change Proposal (CCP) 03-116, for the Environmental Performance Metric 2.9-140. The contractor's proposal, dated 9 Dec 02, is hereby incorporated by reference.

B. This modification makes the following changes:

Part III, Section J, Attachment 1, Service Delivery Summary, is superseded and replaced by the attached Attachment 1, Service Delivery Summary, marked modification P00095.

The Metric 2.9-140 associated with the Service Delivery Schedule is included and marked as modification P00095.

C. All other terms and conditions remain unchanged.

D. Release of Claims: In consideration of the modification agreed to herein as complete and equitable adjustment for CCP 03-116 dated 9 Dec 02, the contractor releases the government from any and all liability under this contract for further equitable adjustment attributable to such facts or circumstances giving rise to the referenced proposal.

//////////////////////////////////////LAST ITEM//////////////////////////////////////

2. Service Delivery Summary

This section of the Statement of Work describes performance objectives and thresholds of performance for each measure within each functional service area of the contract. The Performance Thresholds contain absolute measures, e.g. “90% of design costs” that indicate the minimum threshold of satisfactory performance. The Contractor shall report performance against the minimum thresholds on a monthly basis. The Contractor’s performance report can be modified when certain aspects of performance are not under the Contractor’s control, or when the Contractor obtains a negotiated variance from the RTSC Program Office. The Government will validate the Contractor’s performance on a monthly basis and will evaluate the Contractor’s performance against the SDS at the end of each performance period as part of the Award Fee determination process.

2.1 Program Management

MetricID	Performance Objective	SOW Para.	Minimum Performance Threshold
2.1-010	Utilize small disadvantaged, women-owned, and HUBZone small business in sophisticated work areas	1.2.1	Small business subcontracting is equal to or greater than 10% of total annual contract cost
2.1-020	Develop estimates for fixed-price launch commitments	1.3.2.3	80% of the submitted estimates are within + or - 15% of the actual cost.
2.1-030	Document/respond to nonconformances	1.2.10.1	Document/respond to 85% of nonconformances by established due date
2.1-040	Schedule and perform internal quality audits	1.2.10.1	Complete 85% of quality audits as scheduled and complete 100% of audits in accordance with negotiated due date
2.1-050	Prepare data products and deliver or make available in accordance with dates specified on CDRL/ADPL	1.5.1.3/ 1.2.9.3	Accurate data products delivered on time 95% of the time

2.2 Financial Management

MetricID	Performance Objective	SOW Para.	Minimum Performance Threshold
2.2-010	Update the JOCAS or its replacement with prior week's data	1.3.1.1	Update the JOCAS no later than 0700L on the first business day of each week at least 90% of the time each month
2.2-020	Respond on short suspenses from the Government Program Office and F/M regarding budgeting, analysis and historical data.	1.3.1.2	Respond satisfactorily 80% of the time.
2.2-030	Respond accurately on short suspenses from the Government Program Office and F/M regarding estimating, analysis and historical data.	1.3.1.2.1	Accurate response 90% of the time.
2.2-040	Prepare and submit JOCAS reports	1.3.1.2	Reported costs at least 90% accurate
2.2-050	Financial information system updating	1.5.1.2	Comptroller systems shall be updated 90% of the time no later than 0700 each business day.
2.2-060	Financial System Availability	1.5.1.2	Comptroller systems will be available from 0700 to 1700 each business day except for the last 2 weeks of September when the availability shall be 24 hours/day. The availability shall be 80% of the time.
2.2-070	Training on Financial Systems	1.5.1.2	Individual training on Comptroller systems shall be provided as needed within 5 workdays of request. Training classes for the financial systems shall be provided within 30 days of request. Both requests shall be met 80% of the time.

2.3 Customer Relations

MetricID	Performance Objective	SOW Para.	Minimum Performance Threshold
2.3-010	Achieve customer satisfaction	1.4.3	No more than 4 valid complaints per 6 month performance period

2.4 Information Management

(Included as part of 2.7, Communication Systems)

2.5 Range Support Management and Control

MetricID	Performance Objective	SOW Para.	Minimum Performance Threshold
2.5-010	Prepare and deliver mission support documentation	1.6.3 e	Deliver PSPs with a satisfactory score of 90%.
2.5-020	Prepare launch/support estimates when requested	1.6.3 f	At least 90% of estimates within +/- 10% of actual cost
2.5-030	Prepare and deliver Launch Books	1.6.3 h	Deliver Launch Books with a combined satisfactory score of at least 90%.
2.5-040	Prepare and transmit Operations Control Instructions	1.6.4 b	85% of instructions transmitted in a timely manner and without causing delay in operation schedules or increased operation cost
2.5-050	Prepare, publish, and disseminate Operations Directives, Operations Directive Annexes, and Operations Requirement Extracts	1.6.4 a	Deliver OD/ODA/ORE with a satisfactory score of at least 90%.
2.5-060	Maintain Eastern Range schedule	1.6.5	Schedule entries 98% accurate
2.5-070	Maintain Eastern Range schedule	1.6.5	Schedule Major Support Operations accurately on the Range Schedule not resulting in a launch delay or increase in launch cost 95% of the time.
2.5-080		1.6.5	Schedule database updated within 8 hours of routine information changes 98% of the time
2.5-090	Transmit an updated Range Schedule prior to 1500L daily (preferably twice daily) Mon.- Fri. excluding Federal Holidays by Teletype.	1.6.5	Transmit Range Schedule without delay of launch or significant increase in launch cost 99% of the time.
2.5-100	Assign support facilitators for specified programs to perform as RTSC single points of contact	1.6.3	Achieve a satisfactory score of at least 90% in the performance of Support Facilitator duties as described in approved score sheet.
2.5-110	Provide Operations Control Engineers as Instrumentation Superintendent of Range Operations (ISRO) and Lead Range Controller (LRC) as required for launch operations.	1.6.6	95% of launch operations will be conducted without serious personnel error by the ISRO/LRC causing a delay or scrub of the supported launch operation.
2.5-120		1.6.6	95% of major operations and tests will be conducted without serious personnel error by the ISRO/LRC causing a delay or scrub of the supported operation/test.
2.5-130	Provide qualified Technical Advisor (TA) to advise and assist the Range Control Officer (RCO) in conducting Range Operations. Participate in RCO training as requested by the 45RANS Training Office.	1.6.6	Provide a TA for 90% of operations requiring RCO support.

2.6 Instrumentation Systems

MetricID	Performance Objective	SOW Para.	Minimum Performance Threshold
2.6-030	Maintain operational availability of assigned Range System assets to meet scheduled activities	1.7.9	Operational availability of RTSC operated and maintained non-flight safety critical instrumentation including amber time is satisfactory when at least 90% over a six-month period.
2.6-060		1.7.9	Operational availability of RTSC operated and maintained flight safety critical instrumentation including amber time is satisfactory when at least 95% over a six-month period.
2.6-080		1.7.9	Countdowns without delays due to problems with RTSC operated and maintained instrumentation are satisfactory when at least 95% over a six-month period.
2.6-090		1.7.9	Range instrumentation availability for daily operations is satisfactory when at least 90% over a six-month period.

MetricID	Performance Objective	SOW Para.	Minimum Performance Threshold
2.6-100	Establish and maintain a logistics system responsive to maintaining operational availability	1.7.10.1	Logistics readiness is satisfactory when at least 98% over a six-month period.
2.6-110	Maintain operator training and readiness to ensure no personnel events impact mission countdown schedules	1.2.2.3.1	The amount of launch window completed without a serious personnel error is satisfactory when at least 98% over a six-month period.
2.6-120	Deliver required data products	1.7.9	Range Safety Data product delivered at least 95% over a six-month period.
2.6-130	Ensure the Range Engineer is apprised of system status changes in a timely manner	1.7.5.7	Timely reporting of anomalies during countdown is satisfactory when at least 90% during a six month period
2.6-140	Identify, record, report, and resolve instrumentation system anomalies	1.7.5.7	Timely and complete reporting of anomaly details is satisfactory when at least 96% during a six month period.
2.6-150		1.7.5.7	Anomaly actions dispositioned in a timely manner are satisfactory when not less than 90% over a six month period
2.6-160		1.7.3	At least 95% of ER mission critical failures that cause the ER to go red will be reported within 30 minutes during normal working hours.
2.6-170		1.7.4	At least 95% of all Single Event Site Status Reports, for maintenance activity, will be entered into CAMS within 24 hours of receipt
2.6-180	Accept instrumentation systems for operational use.	1.7.7	System acceptance or reacceptance decision accuracy is satisfactory when at least 95% over a six-month period.
2.6-190	Process requirement statements in complete and timely manner.	1.7.6	Requirements processing efficiency is satisfactory when not less than 90% over a six month period.
2.6-200	Complete assigned technical studies and investigations in a timely manner.	1.7.5	Task completion efficiency is satisfactory when at least 90% over a six-month period.
2.6-210	Ensure systems used during launch operations have been properly evaluated and accepted prior to use.	1.7.7	Operational use of accepted systems is satisfactory when at least 99% of all systems used operationally had a valid acceptance action
2.6-220	Maintain, repair, verify, and calibrate assigned Electro-Chemical equipment items at Electro-Chemical Laboratory and on site.	1.9.2	Number of Electro-Chemical equipment items awaiting maintenance and in work no more than 4 times the daily average production (includes items within the Laboratory and those installed at operating sites)
2.6-230		1.9.2	No more than 5% of total inventory of Electro-Chemical equipment items awaiting maintenance, in work, awaiting parts, on hold, or shipped off base
2.6-240	Maintain operational availability of critical static (battery) UPS	1.10.1	UPS operational availability 95% for all critical launch operations

2.7 Communications Systems

MetricID	Performance Objective	SOW Para.	Minimum Performance Threshold
2.7-010	Maintain operational availability of mission communications systems	1.8.3	Mission communications systems and circuits available at least 95% of the time during launch interval
2.7-020	Ability to detect and neutralize system intrusions within specified time limits. Report time start and time completed for each occurrence	1.8	All suspected system intrusions will be reported and at least 60% will be reported within 2 hours of detection.
2.7-030	Measure availability of 45SW LAN/MAN network infrastructure. Report actual monthly percent infrastructure was available.	1.8.1	All core devices (down to primary node switches) of the 45SW LAN/MAN will be up at least 60% of the time.
2.7-040	Measure DHCP availability. Report average monthly availability.	1.8.25	EOAS DHCP Services will be available at least 60% of the time.

MetricID	Performance Objective	SOW Para.	Minimum Performance Threshold
2.7-050	Ensure compliance with Information Assurance Program	1.8.2	Submit 95% of System Security Authorization Agreements (SSAA) for recertification and accreditation or request for extension of system certification NLT 30 days of expiration date.
2.7-060	Maintain operational availability of assigned Communication System assets to meet scheduled activities	1.8.3	Communication Systems availability for daily operations is satisfactory when at least 90% over a six month period.
2.7-070	Maintain operational availability of mission support communication systems	1.8.3	Administrative communications systems available at least 60% of the time
2.7-080	Install, add, relocate, and maintain accountability for telephone equipment.	1.8.4.2	At least 60% of all work orders must be completed within 20 workdays of receipt.
2.7-090	Design, engineer, install, and test PAW/TOPS and Green-phone installations.	1.8.7.2	At least 60% of the validated requirements must be completed by the contractor/customer negotiated completion date
2.7-100	Furnish material cost analysis to customer for PAW/TOPS and Green-phone installations.	1.8.7.2	At least 60% of the actual material cost must not exceed the forecast by more than 20%.
2.7-110	Complete PAW/TOPS and Green-phone configuration management documentation following installation.	1.8.7.2	At least 60% of the requirements must have their CM documentation completed within 10 workdays following installation.
2.7-120	Depot-level maintenance is accomplished on PAW/TOPS and Green-phone systems.	1.8.7.3	At least 60% of the PAW/TOPS and Green-phone repair items will be properly dispositioned within 30 days.
2.7-130	Maintain EOAS Server availability.	1.8.25	EOAS Application Servers will be up at least 60% of the time.
2.7-140	Maintain Network Time Protocol System availability.	1.8.23	Network Time Server will be up at least 60% of the time.
2.7-150	Maintain Domain Name Service System availability.	1.8.25	DNS Service will be up at least 60% of the time.
2.7-160	Maintain E-mail server availability.	1.8.25	EOAS E-Mail Servers will be up at least 60% of the time.
2.7-170	Use ARS Trouble Ticketing System to measure time elapsed from initial outage notification until the technician actually initiates customer contact.	1.8.25	At least 60% of all trouble calls will have initial customer contact within 8 work hours.
2.7-180		1.8.25	At least 60% of all trouble calls will be closed within 48 work hours.

2.8 Technical Support

(Included as part of 2.6, Instrumentation Systems)

2.9 Facilities Support Service

MetricID	Performance Objective	SOW Para.	Minimum Performance Threshold
2.9-010	Prepare engineering designs, perform analysis, design plans and specifications, and estimate costs and schedules for downrange facilities	1.10.2.23	85% of Design Program completed by a date set forth by PMR in writing.
2.9-020		1.10.2.23	Acquisition Cost shall not exceed Design Program Cost by more than 15% when using nominal competitive bid processes.
2.9-030		1.10.2.23	Final Construction Cost shall not exceed the Acquisition Cost by more than 10% due to Design Errors.
2.9-040	Manage downrange construction projects	1.10.2.24	Final Construction Performance Period shall not exceed the Contracted Performance Period by more than 10% for circumstances within the Contractor's control.
2.9-050		1.10.2.24	Final Construction Cost shall not exceed Design Cost Estimate by more than 10% for circumstances within the Contractor's control.
2.9-060	Manage and administer a comprehensive facilities and infrastructure management process for downrange	1.10.2.2	100% of Real Property Activity shall be completed within 45 Days of receipt.

MetricID	Performance Objective	SOW Para.	Minimum Performance Threshold
2.9-070	stations	1.10.2.5	90% of DD Forms 1391 prepared completely and accurately, with no more than one minor re-work. Data collected monthly, and averaged over a six-month period.
2.9-080		1.10.2	90% of Project Information within PCMS shall be updated weekly NLT 1600 hrs Friday.
2.9-090		1.10.2.9	90% of Scheduled Recurring Maintenance Work completed Monthly without deferral.
2.9-100		1.10.2.9	90% of Scheduled Recurring Maintenance Work completed Weekly without deferral.
2.9-110	Operate, maintain, and repair downrange facilities and infrastructure in response to unscheduled user/tenant calls	1.10.3/ 1.10.4	90% of all service orders completed within 30 calendar days
2.9-120	Process Service Orders	1.10.3/ 1.10.4	No more than 30 open Service Orders can be in "Material Control" for more than 120 Days.
2.9-130	Maximize annual reduction in hazardous waste production	1.10.1.7.15	Meet 45 SW goal of 5% annual reduction in hazardous waste production.
2.9-140	Identify, collect, and properly manage all hazardous and controlled wastes IAW OPlan 19-14, FGS, Air Force Instructions and International Maritime Dangerous Goods regulations.	1.10.1.7.6; 1.10.1.7.9	Not more than five errors in waste stream DD 1348 documentation; not more than 5 packaging errors that result in contained leaks less than the reportable quantity for the particular hazardous waste being accumulated or shipped per shipment; not more than one waste characterization error; no incompatible items.
2.9-150	Minimization of spills.	1.10.1.5 1.10.1.8	Not more than 24 total CSR-accountable spills per rating period; no spill within the six-month performance period that exceeds 100 gallons of JP-8, diesel fuel, or MOGAS, or any other material that exceeds the reportable quantity specified in 40 CFR Table 302.4 List of Hazardous Substances and Reportable Quantities or 40 CFR Table 355 Extremely Hazardous Substance list.
2.9-160	Protect downrange facilities and infrastructure from fire and perform rescue services when needed	1.10.8.2/ 1.10.8.3	Respond and provide initial assessment of fire alarms and emergency incidents within the required time frames 90% of the time over a six month period; Required Time Frames: Dormitory Facilities 5 Minutes. Main Base Facilities 7 Minutes. Isolated/Scattered Facilities 15 Minutes.
2.9-170		1.10.8.1	90% of scheduled fire inspections completed each month averaged over a six month period
2.9-180	Provide physical security checks of unattended U.S. aircraft at least every four hours.	1.10.10	Provide checks at least 80% of the time averaged over a six month period
2.9-190	Notification of security incidents to 45 SFS/SFR within the next duty day	1.10.9	Report within the next duty day 90% of the time averaged over a six-month period.
2.9-200	Record security activities and incidents. Maintain records for one year from date of entry.	1.10.9	Complete objective 90% of the time averaged over a six-month period.
2.9-210	Maintain Government-owned special purpose vehicles and equipment at downrange stations	1.10.11	Monthly vehicle in-commission rates-Base maintenance equipment, 70%
2.9-220		1.10.11	Monthly vehicle in-commission rates-Material handling equipment, 70%
2.9-230		1.10.11	Monthly vehicle in-commission rates-Firefighting vehicles, 75%
2.9-240		1.10.11	Monthly vehicle in-commission rates-Other special purpose vehicles, 70%

NEW Metric ID: 2.9-140

2.9 FACILITIES SUPPORT SERVICES

Title: Hazardous Waste Accumulation and Shipping

SDS Information

SDS Objective:	SDS SOW:	SDS Threshold:
Identify, collect, and properly manage all hazardous and controlled wastes IAW OPlan 19-14, FGS, Air Force Instructions and International Maritime Dangerous Goods regulations.	1.10.1.7.6; 1.10.1.7.9	Not more than five errors in waste stream DD 1348 documentation; not more than 5 packaging errors that result in contained leaks less than the reportable quantity for the particular hazardous waste being accumulated or shipped per shipment; not more than one waste characterization error; no incompatible items.

Gray-scale

Sat	Good	Very Good	Excellent
5/5/1/0	5/3/1/0	3/1/0/0	0/0/0/0

Metric Weight:

2.0

F08650-00-C-0005/P00095