

ATTACHMENT 4
AWARD FEE PLAN
23 SEP 1997
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F08650 - 98 - C - 0035

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Award Fee Plan

F08650-98-C-_____

Launch Operations & Support Contract

Prepared By:

**45 OSS/OSM
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**CONCUR:
Award Review Board Co-Chairman**

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**Commander
45 OG/CC**

**Commander
45 LG/CC**

CONCUR:

APPROVED: Fee Determining Official

**Contracting Officer
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**Commander
45th Space Wing**

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Award Fee Plan

1. Introduction. This Award Fee Plan is the basis for the Government's evaluation of the contractor's performance on the Launch Operations and Support Contract (LO&SC). The purpose of the plan is to outline the process and criteria used to present an integrated assessment of the contractor's performance to the Fee Determining Official (FDO). The specific criteria and procedures used to assess contractor performance and to determine the amount of award fee earned are described herein. FDO award fee determinations are not subject to the "Disputes", "Allowable Cost and Payment," or "Termination" clauses of the contract.

2. Organization Responsibilities.

a. The FDO, 45th Space Wing (45 SW) Commander, will unilaterally determine the amount of award fee to be granted. The FDO will establish an Award Fee Review Board (AFRB) to assist in formulating award fee determinations. Award fee determinations are normally made by the process outlined in paragraph 3 of this plan.

b. The 45th Space Wing will provide evaluators who will provide the initial evaluation of the contractor's performance. The evaluators will be provided with specific performance criteria, submit evaluation reports, and be prepared to present briefings, as required, to the AFRB. The Contracting Officer (CO) will implement the required award fee contractual actions.

3. Award Fee Process.

a. Award Fee Determination Process. This process normally consists of the following steps:

1. Continual Evaluation by Designated Award Fee Monitors. The designated award fee monitors evaluate the contractor's performance in the key areas of the award fee criteria. Evaluators or Specialists assigned to key performance areas can be designated as award fee monitors. Other government personnel can be designated as award fee monitors. For example, the CO may be designated to be the award fee monitor for cost.

2. Award Fee Reports. This step deals with the documentation required by the AFRB from award fee monitors.

3. The monitor should consider the quality assurance surveillance reports and other documentation when producing a separate document for reporting award fee evaluations. All monitors should maintain an informal written record of the contractor's performance in their areas. They should note those instances in which the contractor's performance is considered to be more or less than satisfactory. Each monitor should maintain records on correspondence, reports, data items, meetings, and conversations

which demonstrate the contractor's day-to-day performance of the contract. At the midpoint and upon completion of each evaluation period, monitors should provide specific comments concerning the contractor's strong and weak performance during the award fee period under consideration. Monitors should include any comments relative to other areas for which they are not responsible. Each monitor should obtain inputs from other sources (quality assurance documentation) to outline a complete picture of contractor performance. The monitor's periodic award fee reports and evaluations should be made part of the official contract file.

4. AFRB. The 45 OG/CC and 45 LG/CC will co-chair the AFRB. The board members are approved by the FDO. The AFRB will convene at the direction of the chairpersons and consider information submitted by the following sources to make an award fee presentation to the FDO:

a. Initial evaluations submitted by designated evaluators.

b. Assessments or inputs from other sources (e.g. Defense Contract Management Command (DCMC), Defense Contract Audit Agency (DCAA), General Accounting Office (GAO), and Inspector General (IG), etc.) as considered appropriate by the AFRB.

c. The Contractor may submit a written self-assessment (limited to 10 pages) to the chairpersons of the AFRB through the CO for each evaluation period under consideration no later than seven days following the close of an evaluation period. The contractor may be requested by the CO to present such self-assessment orally prior to the AFRB meeting. Interim self-assessments in conjunction with interim government letters of evaluation are also encouraged.

d. The AFRB members shall vote individually on each performance rating area after receiving the evaluators' presentations and reviewing all available information.

5. Timing of Award Fee Determinations. The AFRB will normally complete its evaluation and make a recommendation to the FDO within five weeks following the close of the evaluation period. The FDO will normally make an award fee determination within one week following the AFRB recommendation. Contractual implementation will normally take place within 30 days after notification from the FDO of the award fee determination. Contractor receipt of the contract modification will formalize the notification of the amount of award fee earned.

6. Fee Allocations by Evaluation Period.

a. The award fee earned will be determined at the completion of each evaluation period. The percentage shown is the maximum amount that can be earned during that particular period. Any portion of award fee not awarded for an evaluation period is not transferable to another evaluation period.

<u>Evaluation Period</u>	<u>Start</u>	<u>Completion</u>	<u>Award Fee Available</u>
1	1 Apr 98	31 Aug 98	100%
2	1 Sep 98	28 Feb 99	50%
3 to end	TBD	TBD	TBD

b. The Government may unilaterally modify any part of this award fee plan prior to the start of an evaluation period. The contractor will be notified of such changes, if any, in writing by the CO before the applicable period is started and the Award Fee Plan will be modified accordingly. Changes made subsequent to the commencement of a period may be made only by mutual agreement of the parties.

7. Performance Criteria Areas:

a. Weighing for each performance area is as specified below. The award fee recommendation will be determined using the performance criteria contained in Annex 2.

<u>Performance Area</u>	<u>Weighting</u>
Program Management	30%
Operations & Maintenance - Mission Support	40%
Quality Assurance	10%
Service Systems Management	20%
Total	100%

b. The contractor may earn an award fee by achieving a level of effectiveness in accordance with the award fee standards set forth below.

<u>Award Fee Standard</u>	<u>Evaluated Point Range</u>	<u>Percent of Award Fee Earned</u>
Excellent	91 - 100	91% - 100%
Very Good	76 - 90	76% - 90%
Good	51 - 75	51% - 75%
Satisfactory	26 - 50	26% - 50%
Unsatisfactory	1 - 25	No Award Fee

8. Award Fee Evaluation Process - Specific Responsibilities:

a. **Award Fee Evaluators.** Evaluators will maintain a continuing written record of the contractor's performance in their performance evaluation area(s) of responsibility. They will characterize contractor performance in accordance with the standards and criteria in Annex 2 by referring to events, correspondence, reports, data items, tests, meetings, conversations, or any other data which demonstrate the contractor's day-to-day performance. The evaluators will submit a compilation of inputs to the Recorder within five workdays of the end of each semiannual period during the evaluation phase or as otherwise requested by the Recorder. These reports will consist of a short written summary covering both strong and weak contractor performance during the period being evaluated. The performance evaluators will consider contractor self-assessment reviews in their evaluation process. Informal records used in the preparation of the evaluation report and the report will be retained by the recorder for the duration of the contract in order to support any inquiries made by the FDO.

b. **Award Review Board.** AFRB members are to review evaluation reports or summaries, consider all information from pertinent sources, and arrive at a fee recommendation to be given to the FDO by the AFRB Chairpersons. Each AFRB member will have an equal vote and each AFRB member will vote in each of the weighted performance areas.

c. **Fee Determining Official.** The FDO will review the recommendation and presentation from the AFRB Chairman, consider all appropriate data, and advise the contractor and the CO of the award fee determinations.

d. **Recorder.** The recorder is a non-voting member of the AFRB and must be thoroughly familiar with current award fee policy, guidance, regulations, and government/contractor correspondence pertinent to the award fee process. The recorder is responsible for coordinating the administrative actions required by the award fee evaluators, the AFRB, and the FDO, to include: (1) receipt, processing and distribution of evaluation inputs from all required sources; (2) assisting with internal evaluation milestones, such as briefings; and (3) accomplishing other actions required to insure the smooth operation of the award fee process.

9. **Interim Letters.** The AFRB Chairpersons will submit an interim letter at approximately mid-point of an evaluation period addressing both positive and negative performance and defining areas requiring improvement. The AFRB Chairpersons may issue letters at any other time when it is deemed necessary to highlight areas of Government concern. The contractor is required to provide a written response within 30 days addressing the assessment and providing plans for increasing effectiveness in the areas addressed or explaining why it is not feasible to do so.

10. Award Fee Integrity. The award fee process is recognized to be subjective in nature, but every effort will be made to ensure fairness. The written records of the evaluators, the inputs from other pertinent sources, and the contractor's self-assessment provide the checks and balances necessary to ensure award fee integrity.

11. Termination for Convenience. In the event this contract is terminated for the convenience of the Government after the start of an evaluation period, the award fee deemed earned and to be paid for this period will be a matter of equitable adjustment in accordance with the termination clause of this contract. The remaining award fee dollars for all periods subsequent to this termination shall not be considered earned and, therefore, shall not be paid.

**Annex 1
Award Fee Review Board Members**

Co-Chairpersons:

Commander, 45th Operations Group (45 OG/CC)
Commander, 45th Logistics Group (45 LG/CC)

Members

Commander, 45th Operations Support Squadron (45 OSS/CC)
Commander, Contracting Squadron (45 CONS/CC)
Commander, 1st Space Launch Squadron (1 SLS/CC)
Commander, 3rd Space Launch Squadron (3 SLS/CC)
Commander, 5th Space Launch Squadron (5 SLS/CC)
Chief, Quality Assurance (45 LG/LGQ)
Contracting Officer (45 CONS/LGCXC)

Non-Voting Members

Judge Advocate (45 SW/JA) or designee
Recorder
Award Fee Monitor
Program Manager

ANNEX 2 - AWARD FEE CRITERIA

PROGRAM MANAGEMENT (Area Weight 30%)

1. Unsatisfactory (No award fee)

Fails to meet minimum contractual requirements as described in the Statement of Work.

2. Satisfactory (25-50% Award Fee)

Resource Management: Demonstrates an understanding of assigned task and parameters of contract. Manages facilities, personnel, resources, and programs to ensure contracted requirements are satisfied.

ADPLs: Provides access and hardcopy delivery of ADPL items on time, accurately and completely.

Cost Accounting: Maintains an adequate cost accounting system. A reconciliation between the P&CR and the CFSR is provided. Correctly assigns customer costs.

Cost Controls: Maintains adequate control of cost growth. Actual costs are on target unless the Contractor can show that cost growth is beyond his control.

Cost Proposals: Submits reasonable, explicit, and timely cost proposals.

Small Business Sub Contracting: Meets basic contractual requirements.

Operations Support: Security program is complete and without significant, preventable, security violations. Provides competent operations training and complete training records.

3. Good (51-75% Award Fee)

Substantially meets all of (2) above and:

Resource Management: Aggressively manages facilities, personnel, resources, and programs. Aware of all issues and problems. Provides real-time resolution of problems. Solutions usually do not require subsequent corrections and/or adjustments. Recognizes outstanding contributions by employees. Coordinates well with contractors/Government agencies.

ADPLs: Provides access and hardcopy delivery of ADPL items on time, accurately, completely, and in clear detail.

Cost Accounting: Demonstrates that the program is being executed within existing milestones and timetables. Explains cost variances satisfactorily. Cost reporting is aggressively managed.

Cost Controls: Demonstrates that measures are taken to avoid cost growth.

Cost Proposals: Submits cost proposals that provide a complete description of the requirement and are detailed and timely.

Small Business Sub Contracting: Somewhat exceeds small business sub-contracting requirements and enhances the use of small disadvantaged and women owned small businesses.

Operations Support: Aggressive security program. Responsive to program badging requests and provides current access lists. Training program supports all requirements in a timely manner. Personnel are scheduled and notified. Records are up to date and accurate.

4. Very Good (76% - 90% Award Fee)

Substantially meets all of (3) above and:

Resource Management: Displays a thorough working knowledge of tasks and range parameters which allows rapid identification and resolution of problems. Problem solving is accurate and timely. Subsequent adjustments are not required. Initiates improvements in operational and technical approaches. Initiates coordination with contractors and Government agencies.

ADPLs: Provides access and hardcopy delivery of ADPL items ahead of schedule to the benefit of the Government with good quality and detail. Contents of data items are effective in supporting 45th Space Wing requirements.

Cost Accounting: Identifies problems which have a potential for impact on schedule or performance and presents solutions which minimize impacts. Explains cost variances satisfactorily. Variances are not attributable to Contractor-caused problems. Cost reporting is timely and indisputable by customers.

Cost Controls: Identifies problems which have a potential for impact on program cost and presents solutions which reduce or avoid cost. If overruns are occurring, demonstrates that the Contractor is taking measures to reduce costs.

Cost Proposals: Submits proposals that are well prepared, innovative, and require a minimum of additional fact finding.

Small Business Subcontracting: Exceeds small business sub-contracting requirements by extensively utilizing small disadvantaged and women owned small businesses with some sophisticated work contracted to small business.

Operations Support: Outstanding security program. No security infractions. Responds real-time to all program requests for badges and access lists. Training program is flexible and responsive to program training requirements. Training records are current, accurate, and easily accessible to authorized 45 SW and Contractor personnel.

5. Excellent (91% - 100% Award Fee)

Substantially meets all of (4) above and:

Resource Management: Has full knowledge of past, present, and future tasks and parameters of range. Draws on company-wide resources to solve unique problems. Demonstrates exceptional expertise, insight, and dedication. Sets objectives and meets them. Continually improves performance and implements innovative concepts that result in efficient operations and superior mission support.

ADPLs: Provides access and hardcopy delivery of ADPL items ahead of schedule to the benefit of the Government. ADPLs are detailed and quality exceeds expectations. Leverages information technology and maximizes electronic dissemination of contract data to the benefit of the Government. Content of data items is highly effective in supporting requirements.

Cost Accounting: Anticipates funding/resource problems and identifies risks in areas which could have a potential impact on schedule or performance. Continually seeks to improve resource and cost management. Cost reporting is completely accurate and timely and easily accessible by authorized customers.

Cost Controls: Anticipates funding/resource problems and identifies risks in areas which could have a potential impact on program cost. Displays a high degree of initiative by identifying problems and recommending solutions and alternatives. Underruns or maintains estimated cost levels.

Cost Proposals: Submits proposals that provide a level of detail that allow stand-alone cost data and task interactions with little or no fact-finding. The proposals are outstanding in their innovative interpretation and approach to the proposed effort.

Small Business Sub-Contracting: Exceeds small business sub-contracting requirements with maximum utilization of small disadvantaged and women owned small businesses with sophistication in work contracted to small business.

Operations Support: Optimum security support. No security violations. Continually improves security operations. Supports all escort requirements for programs. Top quality training program, instructors, materials, and courses. Training is provided whenever and wherever required. Continues to be totally responsive and flexible to satisfy program requirements real-time.

OPERATIONS & MAINTENANCE - MISSION SUPPORT (Area Weight 40%)

1. Unsatisfactory (No award fee)

Fails to meet minimum contractual requirements as described in the Statement of Work.

2. Satisfactory (25-50% Award Fee)

Planning: Understands operational tasks and maintenance requirements. Identifies and resolves problems. Maintains open and meaningful communication with the Government. Apprises Field Program Manager of status of all critical systems.

Mission Configuration: Service systems are properly configured and operated to support the scheduled operation.

Working Groups: Supports all working groups and meetings. Acceptable presentation material, agendas, and minutes.

Mission Control Operations: Provides adequate support for communication/networks operations. Effectively evaluates communication and network requirements. Accurately documents requirements.

3. Good (51-75% Award Fee)

Substantially meets all of (2) above and:

Planning: Performs operations planning, scheduling, coordination, and forecasting requirements in a timely and accurate manner, without creating ineffective use of LOSC or other range resources. Provides real-time identification of and solutions for operational problems to avoid impacts to scheduled operations. Solutions usually do not require subsequent corrections/adjustments.

Mission Configuration: Configures service systems properly to support all operations. Quickly responds to schedule changes to support operational requirements.

Working Groups: Completely supports working groups and meetings. Presentation material and minutes are accurate and timely.

Mission Control Operations: Provides complete support for all communication/networks operations. Effectively evaluates requirements and ensures requirements are satisfied or shortfalls quickly identified. Communication documents reflect latest changes.

4. Very Good (76% - 90% Award Fee)

Substantially meets all of (3) above.

Planning: Rapidly identifies and resolves operational problems through working knowledge of assigned tasks and requirements. Real-time, advance problem solving is accurate and timely. Subsequent adjustments are not required.

Mission Configuration: Operates service systems properly to support scheduled test or processing activities. Configuration problems or issues are identified in advance and resolved real-time to avoid schedule impacts. Anticipates and identifies deficiencies in planning, scheduling, and coordination to avoid impacts to support requirements. Immediately responds to Field Program Manager needs to ensure operation requirements are satisfied.

Working Groups: Supports with outstanding working groups and meetings. Responds to last minute changes in scheduled working groups and meetings.

Mission Control Operations: Completely understands and supports all communication/network operations. Communication/network requirement shortfalls are identified in real-time to ensure prompt resolution to avoid any mission impacts. Communication documents reflect latest changes and are accurate. Initiates and demonstrates an effective plan for rapid dissemination of last minute changes to test documentation to ensure program support satisfies test requirements.

5. Excellent (91% - 100% Award Fee)

Substantially meets all of (4) above.

Planning: Has full knowledge of past/present/future tasks and operational support requirements. Draws on company-wide resources to solve unique problems. Demonstrates exceptional expertise, insight, and dedication.

Mission Configuration: Actively seeks out and solves problems to ensure service systems are properly configured to support scheduled test or processing activities. Configuration problems or issues are identified in advance and resolved real-time to avoid schedule impacts. Implements innovative practices that produce efficiencies in operation and superior mission support. Accomplishes accurate planning, scheduling, and coordination in an exceptional manner. Interfaces with users and range contractors to promote early identification of conflicts and solutions to ensure a conflict-free test schedule.

Working Groups: Supports all working groups and meetings. Presentation material always top quality. Agendas and minutes extremely detailed to accurately document program requirements and decisions.

Mission Control Operations: Provides optimum communication/networks support. Requirements are aggressively worked and identified in real-time. Through innovative and exceptional work effort, all shortfalls are satisfied to completely satisfy all mission requirements. Submits program documentation prior to the required date while taking the initiative to quickly provide detailed data in response to Government concerns or questions.

QUALITY ASSURANCE (Area Weight 10%)

1. Unsatisfactory (No Award Fee)

Fails to meet minimum contractual requirements as described in the Statement of Work.

2. Satisfactory (25-50% Award Fee)

Operations: Operators are certified and follow approved procedures; operator errors are rare and quickly corrected. Safety requirements of the Pad Safety Plans are satisfied. MPICD verifications are accomplished. Contamination control is maintained per the MPICD.

Maintenance: Equipment is maintained and/or modified in conformance with established system configuration. Technicians are certified and follow approved procedures; technician errors are rare and quickly corrected. Calibrations, preventive maintenance, repairs, and modifications are performed consistently with approved maintenance plans, schedules, and procedures. Non-conformances are satisfactorily identified. Spares and supplies are available, current, and accurate.

Management Systems: Policies, procedures, and written instructions are developed and implemented to ensure management control systems are in compliance with contractual requirements. Corrective actions are initiated on findings reported by Government quality assurance audits.

3. Good (51-75% Award Fee)

Substantially meets all of (2) above.

Operations: Procedure improvements to enhance effective operations are initiated. Safety is emphasized by management and exhibited through disciplined work habits of employees.

Maintenance: Potential maintenance problems are sometimes identified and corrected early enough to prevent system or equipment failure. Actions are initiated to bring non-conforming equipment back into conformance. Logistics support is flexible, responsive, and satisfies all requirements.

Management Systems: Continuous improvement programs are implemented. Accurate, detailed, and comprehensive quality records are maintained. Corrective actions are initiated and presented to Government representative before due date.

4. Very Good (76% - 90% Award Fee)

Substantially meets all of (3) above.

Operations: Minor operator errors that induce incident are very rare. Improvements in safety awareness and in daily operations are pursued. Decreased elective Government quality assurance surveillance due to continued high Contractor performance.

Maintenance: Technician errors that induce incident are very rare. Potential maintenance problems are usually identified, worked around, or corrected early enough to prevent system performance failure. The non-conformance identification process is timely and thorough. Improvements to Logistics program are pursued and implemented. Improvements to safety awareness.

Management Systems: Improvements to established systems are actively pursued to increase management effectiveness. Findings reported by Government quality assurance audits are minor and are corrected immediately.

5. Excellent (91% - 100% Award Fee)

Substantially meets all of (4) above.

Operations: No operator errors that induce incident. Minimal elective Government surveillance due to sustained high Contractor performance. Innovative concepts result in greater emphasis on safety without an increase in cost. No outstanding safety concerns regarding daily operations or procedures that would impact mission.

Maintenance: No technician errors that induce incident. Exceptional maintenance program minimizes adverse mission impacts. Logistic support is exceptional and demonstrates innovative solutions, great expertise, and exemplary dedication to the mission.

Management Systems: Exercises optimum management control. Minimal findings reported from Government audits that would adversely affect the mission.

SERVICE SYSTEMS MANAGEMENT (Area Weight 20%)

1. Unsatisfactory (No award fee)

Fails to meet minimum contractual requirements as described in the Statement of Work.

2. Satisfactory (25-50% Award Fee)

Engineering Studies and Data: Service systems management ensures contractual and technical operational requirements are satisfied. Studies, directives, and change proposals are responded to in a timely manner. Technical data has adequate scope

and depth. Technical library documents, software, drawings, program documents, operating procedures, support logs, and other records are available, current, and accurate. Service Systems Management ADPLs meet all requirements and provide accurate technical basis to minimally sustain service systems. ADPLs are aggressively developed, maintained, and continuously reviewed, updated and improved.

Level II Maintenance: Develops solutions to equipment non-availability or unique mission requirements to ensure maximum mission support.

Safety and Logistics: Safety analyses and risk assessments identify potential hazards and risks. Logistics analyses identify logistics requirements. Documents satisfy the intent of the requirement.

3. Good (51-75% Award Fee)

Substantially meets all of (2) above.

Engineering Studies and Data: Scope of technical studies, proposals, or other technical documents satisfy tasking and addresses important aspects of issues not specifically called for in tasking. Documentation approaches are efficient and effective. ADPLs are sufficiently accurate and reliable to be comprehensively used, without modification, by Contractor management for real-time and long-range decision making.

Level II Maintenance: System and equipment anomalies are analyzed real-time and in sufficient detail to provide correct solutions. Resolution to problems are quickly implemented to avoid schedule impact.

Safety and Logistics: Logistics and safety analyses and documents are efficient and effective.

4. Very Good (76% - 90% Award Fee)

Substantially meets all of (3) above.

Engineering Studies and Data: Takes the initiative to quickly provide detailed data in response to the Government's fact finding questions. Depth of the engineering analyses exceeds requirements. Incorporates state-of-the-art technology and innovative procedures through an established program to review and update technical data. ADPLs are nearly 100% accurate, concise, and highly efficient to use. ADPLs properly interface support, and reconcile with each other as required and are comprehensively integrated into the Contractor's management processes.

Level II Maintenance: Outstanding service systems management. Anomaly resolutions are accomplished promptly, accurately, and are detailed.

4. Very Good (76% - 90% Award Fee)

Substantially meets all of (3) above.

Operations: Minor operator errors that induce incident are very rare. Improvements in safety awareness and in daily operations are pursued. Decreased elective Government quality assurance surveillance due to continued high Contractor performance.

Maintenance: Technician errors that induce incident are very rare. Potential maintenance problems are usually identified, worked around, or corrected early enough to prevent system performance failure. The non-conformance identification process is timely and thorough. Improvements to Logistics program are pursued and implemented. Improvements to safety awareness.

Management Systems: Improvements to established systems are actively pursued to increase management effectiveness. Findings reported by Government quality assurance audits are minor and are corrected immediately.

5. Excellent (91% - 100% Award Fee)

Substantially meets all of (4) above.

Operations: No operator errors that induce incident. Minimal elective Government surveillance due to sustained high Contractor performance. Innovative concepts result in greater emphasis on safety without an increase in cost. No outstanding safety concerns regarding daily operations or procedures that would impact mission.

Maintenance: No technician errors that induce incident. Exceptional maintenance program minimizes adverse mission impacts. Logistic support is exceptional and demonstrates innovative solutions, great expertise, and exemplary dedication to the mission.

Management Systems: Exercises optimum management control. Minimal findings reported from Government audits that would adversely affect the mission.

SERVICE SYSTEMS MANAGEMENT (Area Weight 20%)

1. Unsatisfactory (No award fee)

Fails to meet minimum contractual requirements as described in the Statement of Work.

2. Satisfactory (25-50% Award Fee)

Engineering Studies and Data: Service systems management ensures contractual and technical operational requirements are satisfied. Studies, directives, and change proposals are responded to in a timely manner. Technical data has adequate scope

Safety and Logistics: Logistics analyses are innovative. Safety analyses and risk assessments are comprehensive. Documents seldom require significant changes.

5. Excellent (91% - 100% Award Fee)

Substantially meets all of (4) above.

Engineering Studies and Data: Continually implements new technical solutions. Personnel are highly knowledgeable, motivated, and cognizant of all phases of engineering, such as aerospace ground equipment (AGE) sustainment, logistics support, safety engineering, contamination control engineering, and quality engineering. ADPLs preventive and predictive maintenance and repair aspects are incorporated operationally and fully utilized by the Contractor to result in only rare unplanned maintenance or repair activity.

Level II Maintenance: Optimum service systems management. Anomalies are resolved and expanded to preclude similar anomalies in the future. Innovative approaches are explored and analyzed quantitatively.

Safety and Logistics: Documents do not require significant changes.